

Dear all,

Please find information below on:-

- **Public Consultation on Pharmacy Services in Somerset 2017**
- **Have you any experiences to share regarding End of Life Care (EoLC)?**

- **Useful website links:**
 - www.carersvoicesomerset.co.uk
 - <https://www.england.nhs.uk/tag/nhs-citizen/>
 - <http://www.cqc.org.uk/content/get-our-newsletter>
 - www.cqc.org.uk
 - www.somersetparentcarerforum.org.uk
 - <http://healthwatchesomerset.co.uk/>

Please share this with colleagues who may be interested in being added to the circulation list to receive the bulletin regularly. Please contact me on susan.lilley@somersetccg.nhs.uk if you have any information you would like added to future PPG bulletins.

Kind regards

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Somerset Clinical Commissioning Group | *Working together to improve health and wellbeing*

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Subject: Public Consultation on Pharmacy Services in Somerset 2017

Somerset's health and wellbeing board has a duty to assess whether community pharmacies and dispensing doctors are available in the right places and at the right times. We want to make sure they are providing the right services for local people at the moment and would be grateful for your help. If you use your local pharmacy or dispensing GP practice please tell us what you need from the service, if you have any problems getting access to them and whether or not they are providing the right service to you.

Your answers will help us to write the Somerset Pharmaceutical Needs Assessment 2018, which will be used when planning our community pharmacy services.

Please visit the [survey web page](#) at

<http://www.somersetconsults.org.uk/consult.ti/PNA2018test/answerQuestionnaire?gid=4509443>

or phone 01823 357266 for a paper copy.

This consultation is running until 31st July 2017. The current Pharmaceutical Needs Assessment is published at <http://www.somersetintelligence.org.uk/pna.html>.

Subject: Have you any experiences to share regarding End of Life Care (EoLC)?

Are you able to:-

- Describe end of life care in Somerset, and how families, health and care services contribute.
- Highlight how the whole health and care 'system' can work together to provide the best possible care.
- Emphasize the role of 'compassionate communities' in providing wider support.
- Encourage us all to prepare for the end of life, making preparations such as Power of Attorney and Advanced Care Plans.

We want to hear from people involved in EoLC in the county so that the Annual Director of Public Health's Report can reflect the voices of people in Somerset. If you have thoughts, messages or experiences that you think should be included, or people you think we should speak to, please contact Pip Tucker (pztucker@somerset.gov.uk; 01823 359449).