

Dear all,

Please find information below on:-

- **Apprentice Opportunities**
  - **Care Quality Commission advises people to take care when using online primary care services**
  - **NHS Dorset CCG Clinical Services Review - What happens next?**
  - **What's On at Somerset Partnership (see attached)**
  - **South West Academic Health Science Network - Check It are looking for individuals who are willing to review documentation/content**
  - **The National Institute for Health Research (NIHR) Collaboration for Leadership in Applied Health Research and Care (CLAHRC) South West Peninsula (PenCLAHRC) 1 Day Evidence Based Practice Workshop - 22nd March 2017**
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- **Useful website links:**
    - [www.carersvoicesomerset.co.uk](http://www.carersvoicesomerset.co.uk)
    - <https://www.england.nhs.uk/tag/nhs-citizen/>
    - <http://www.cqc.org.uk/content/get-our-newsletter>
    - [www.cqc.org.uk](http://www.cqc.org.uk)
    - [www.somersetparentcarerforum.org.uk](http://www.somersetparentcarerforum.org.uk)
    - <http://healthwatchesomerset.co.uk/>

Please share this with colleagues who may be interested in being added to the circulation list to receive the bulletin regularly. Please contact me on [susan.lilley@somersetccg.nhs.uk](mailto:susan.lilley@somersetccg.nhs.uk) if you have any information you would like added to future PPG bulletins.

Kind regards

Sue Lilley

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**Somerset Clinical Commissioning Group | *Working together to Improve health and wellbeing***

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**Subject:    Apprentice Opportunities**

As part of National Apprenticeship week, Somerset County Council are posting new opportunities every day, please share with young people that you work with.

## **Subject: Care Quality Commission advises people to take care when using online primary care services**

Our inspections of some companies providing online primary care have found significant concerns about patient safety.

Well-run services can offer a convenient and effective form of treatment, but inspectors found services that were putting patients at risk of harm by selling medicines without doing enough to check they were appropriate. We are publishing reports from two urgent inspections today - in both cases the providers have stopped providing services in England.

**Professor Steve Field, Chief Inspector of General Practice, said:** “As with conventional GP surgeries, online companies and pharmacies are required to provide safe, high-quality and compassionate care and must adhere to exactly the same standards. They must not cut corners.”

Following a review of all online services registered with us we have brought forward our inspection programme. We have prioritised inspections of services we think may present a significant risk to patients.

Today we have:

- Published advice for people considering using an online doctor.
- Issued a joint statement with the General Medical Council, the General Pharmaceutical Council, and the Medicines and Healthcare products Regulatory Agency to remind clinicians and service providers that they must continue to follow professional guidelines.
- Published information on how we inspect and regulate digital primary care providers.

You can find more information here - <http://www.cqc.org.uk/content/choosing-online-healthcare-service>

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## **Subject: NHS Dorset CCG Clinical Services Review - What happens next?**

### **NHS Dorset CCG would like to thank everyone who took part in the public consultation on proposals developed under the Clinical Services Review, which took place between 1 December 2016 and 28 February 2017.**

During the consultation thousands of people had their say on proposals for specific roles for hospitals in Poole and Bournemouth, as well as community services and the redistribution of beds in the county. Under the proposals Dorset County Hospital in Dorchester would be largely the same as it is now.

As of midnight on 28 February, over 12,000 questionnaires had been submitted, however this number is expected to rise as the total number of responses is counted and confirmed over the coming days.

In addition, over 1000 people took part in telephone surveys and focus groups held by Opinion Research Services (ORS).

Around 1800 people attended 16 drop-in events, with hundreds more taking the opportunity to speak to the team at 25 pop-up events across the county.

The team also answered over 560 queries and concerns from members of the public and organisations.

### **What happens next?**

Over the coming months Opinion Research Services (ORS) will analyse the views and information gathered during the public consultation to produce a report, which we expect to publish by summer 2017.

This report will inform the final business case, which will be presented to the CCG's Governing Body in late 2017 to assist them in the decision making process. The information in the report will be fully and thoroughly deliberated by the Governing Body before it makes its decisions, which will then be widely publicised.

During this time updates will be given via [www.dorsetsvision.nhs.uk](http://www.dorsetsvision.nhs.uk), the local media and other networks, for example the Health Involvement Network and Patient Participation Groups.

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## **Subject: South West Academic Health Science Network - Check It**

The South West Academic Health Science Network (SW AHSN) was formed in 2013 and is one of 15 country-wide Academic Health Science Networks. They are responsible for improving quality, spreading innovation and best practice (professional procedures that are accepted as being correct or most effective) in the NHS.

Our members include all the NHS Trusts, Clinical Commissioning Groups, Livewell Southwest, and Universities of Exeter and Plymouth. The object of the SW AHSN is to create an environment where innovation, quality and best practice can be moved forward at an effective pace and scale to benefit local populations, the NHS, industry and the economy.

For further information see: [www.swahsn.com](http://www.swahsn.com)

The aim of the group is to add the public's perception to SW AHSN documentation, thus ensuring the person is always at the centre of any work we produce. **Check It** will have members across the South West to ensure each county has representation and their voice is heard. Once a year, we aim to come together at a social event hosted by the SW AHSN.

The South West area covers Devon, Cornwall, Isles of Scilly and Somerset.

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**Check It** will have members across the South West to ensure each county has representation and their voice is heard. Once a year, we aim to come together at a social event hosted by the SW AHSN.

## **Your responsibilities**

- We are looking for individuals who are willing to review documentation/content that we intend to be public facing.
- We will be asking you to give considered feedback within the set timescales.
- Any documentation which is reviewed for the SW AHSN will remain confidential until the time it appears within the public domain.
- There are no set frequencies when documents will be sent out to members, they will be sent out when the need arises.
- You will need to declare any conflicts of interest if you are related to any of the content/companies you are sent documentation on.
- If you are unsure, please contact the Patient and Public Involvement Lead for advice.

- It is important that you do not spend long periods of time looking at computer screens whilst giving feedback on SWAHSN documentation.

## Our responsibilities

- On joining the Check it group you will be given the Patient and Public Leads contact details.
- Documentation will be sent to you with clear expectations and timescales attached to each piece of work.
- The SW AHSN will host a social event for Check It members once a year.
- Every two years Check it will be reassessed to ensure it matches the SW AHSN's requirements.

## Payment & Expenses

- This is a voluntary, unpaid role.
- Any travel expenses incurred will be reimbursed.
- Please ask the Patient and Public Lead for a claim form.

## Personal specification

You should:

- have access to a computer, telephone or be able to access the postal service.
- have the ability to process written information and give considered feedback.
- be able to follow set procedures and guidelines.
- have the ability to work to deadlines, with fluctuating levels of documentation to check.

For more information please contact 01392 247903 or email [info@swahsn.com](mailto:info@swahsn.com)

**South West Academic Health Science Network,  
Pynes Hill Court, Pynes Hill, Exeter EX2 5AZ**

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**Subject: The National Institute for Health Research (NIHR)  
Collaboration for Leadership in Applied Health Research and Care  
(CLAHRC) South West Peninsula (PenCLAHRC) - 1 Day Evidence  
Based Practice Workshop 22 March 2017**

PenCLAHRC will be running a 1 day evidence based practice workshop in Exeter on the **22nd March 2017**. We have a number of patient and public involvement spaces available at this workshop, and would like to offer a space to someone in your projects, who you think this might be relevant and useful for. This workshop has been designed specifically for patients and the public and will offer an introduction to evidence based medicine, critical appraisal of evidence and evidence searching/retrieval.

In the past people who are involved in research projects as patient advisors have found these one day workshops valuable and stimulating and they have come away with skills that are applicable to the projects they are involved in.

The workshop will run from 9:45 – 15:30 at Buckrell Lodge, Exeter  
As we are a new group, I'm not sure who will be interested and may have to allocate on some sort of system but initially let's see who would like to represent us – or if anyone does! This is in addition to Check it so PLEASE do NOT feel obliged to volunteer, I just want to make sure you have as many opportunities as you are comfortable with and it may not be relevant for some of us.

For more details, please contact [Joanne.Jackson@swahsn.com](mailto:Joanne.Jackson@swahsn.com)