

Dear all,

Please find information below on:-

- Falls Awareness Course – Tuesday 7th February 2017
- National Education, Health and Care Plans Survey
- Health & Care Knowledge Exchange - Mon 6th Feb 3-4pm @ The Albemarle Centre
- Carers Voice January Newsletter
- Healthwatch Somerset - statement on Somerset's Sustainability and Transformation Plan (STP)
- Government launch consultation on Dementia: care, support and awareness
- Mental Health Service review programme 90 day public consultation
- Applications for the Police & Crime Commissioner's Community Action Fund will reopen
- Share your experiences of the NHS

**Useful website links:**

- [www.carersvoicesomerset.co.uk](http://www.carersvoicesomerset.co.uk)
- <https://www.nhscitizen.org.uk/>
- <http://www.cqc.org.uk/content/get-our-newsletter>
- [www.cqc.org.uk](http://www.cqc.org.uk)
- [www.somersetparentcarerforum.org.uk](http://www.somersetparentcarerforum.org.uk)
- <http://healthwatchsomerset.co.uk/>

Please share this with colleagues who may be interested in being added to the circulation list to receive the bulletin regularly. Please contact me on [susan.lilley@somersetccg.nhs.uk](mailto:susan.lilley@somersetccg.nhs.uk) if you have any information you would like added to future PPG bulletins.

Kind regards

Sue Lilley

**Interim Patient, Public Experience and Engagement Coordinator**

**Somerset Clinical Commissioning Group | *Working together to Improve health and wellbeing***

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Website: [www.somersetccg.nhs.uk](http://www.somersetccg.nhs.uk)

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**Subject: Falls Awareness Course - Tuesday 7th February 2017**

There are a few places remaining on the Falls Awareness course being held on Tuesday 7<sup>th</sup> February 2017 at Compass Disability, Belvedere Trading Estate,

Taunton, TA1 1BH, see flyer/ application form attached. This ½ day course is free to attend and runs from 9.30-12.45 (arrival from 9.00) tea/coffee provided, and is suitable for those with no knowledge or a basic knowledge of falls issues and for organisations supporting people in community settings (not residential care settings).

To book a place please complete and return the form by email (or post) to Cait [chandsford@somerset.gov.uk](mailto:chandsford@somerset.gov.uk) by 23<sup>rd</sup> January.

Carolyn Arscott  
Health Promotion Manager – Older People  
Public Health  
Somerset County Council  
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Taunton TA1 4DY  
Tel: 01823 357251 Mob: 07788 350845 Email: [CArscott@somerset.gov.uk](mailto:CArscott@somerset.gov.uk)

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**Subject: National Education, Health and Care Plans Survey**

We are writing to ask for your help in finding out how Education, Health and Care Plans (EHCP) are working for children, young people and families in Somerset. In Control, with the help of children, young people, families and practitioners from across the country, has devised questionnaires for people to complete about the process of obtaining an education, health and care plan.

There are three surveys, they are for;

- Young People
- Parent carers
- Practitioners

We would be grateful if you could spare some of your time to complete the survey most suited to you. We were grateful to people who responded to last year's survey. If you would like to know more about what we learned and what have done as a result, there is a report on our Local Offer website [POET Report 2015](#)  
You can complete the survey on line using the link.

Somerset County Council - 2017 Survey for parents of children and young people who have an Education Health and Care Plan

[POET Survey 2017 for parents of children and young people](#)

Somerset County Council - 2017 Survey for children and young people who have an Education Health and Care Plan, their life and the support they get

[POET Survey 2017 for children and young people](#)

Somerset County Council - 2017 Survey for Practitioners working with children and young people who have an Education Health and Care Plan

[POET Survey 2017 for Professionals and Practitioners](#)

Locally, we will use the results of this survey to monitor how we are doing and how we can make improvements. The information you give us will also be used in a

national report to help improve the way things are done for others in England. You will not need to give any personal details and there will be no way of identifying individuals.

We are asking people to complete surveys during the Spring term this year. A national report with the results will be published in Autumn 2017 and we will receive an individual benchmarking report, subject to us providing sufficient returns. We will share the results and what we will be doing as a result of the findings. If you are interested in working with us to consider the results and identify any actions please let me know and I will contact you again nearer the time.

If you would like to know more about the work of In Control or see previous Children and Young People's POET reports you can visit their website at [www.in-control.org.uk](http://www.in-control.org.uk) or contact them on 01564 821 650. We do hope that you will agree to help us in this very important piece of work and thank you in advance for your time.

Jackie Markham

Commissioning and Research Officer – Local Offer  
Special Education Need and Disability (SEND) Commissioning

**Address:** B1 West County Hall, Taunton, TA1 4DY

**Email:** [jmarkham@somerset.gov.uk](mailto:jmarkham@somerset.gov.uk) **Office :** 01823 359734 **Mobile:** 07977 401580

[SEND Final Newsletter](#)

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**Subject: Health & Care Knowledge Exchange - Mon 6th Feb 3-4pm @ The Albemarle Centre**

(event facilitated by Community Catalysts, Village Agents Project, Taunton Connect & The Albemarle Centre)

You are invited to attend a knowledge exchange networking event on **Monday 6<sup>th</sup> February, 3-4pm (with optional hour 4-5pm) @ The Albemarle Centre, Taunton.**

This facilitated networking session follows from the success of the Community Event held at The Albemarle Centre on 2 November 2016. Great opportunity to forget the silos, make connections, build networks and share information with colleagues from health, social care, housing and community services.

Please share with your networks.

**Rhys Davies**

Somerset Micro-enterprise Project Co-ordinator (Health & Social Care)

Community Catalysts C.I.C.

M: 07595 411945

W: [www.communitycatalysts.co.uk](http://www.communitycatalysts.co.uk)

[Vanessa's story: How Community Enterprise helped us get a good life](#)

– 3 minute Youtube Video

[Sign up to our newsletter](#)

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## **Subject: Carers Voice January Newsletter**

You can find the Carers Voice Newsletter by clicking on the following link:-

[www.carersvoicesomerset.co.uk](http://www.carersvoicesomerset.co.uk)

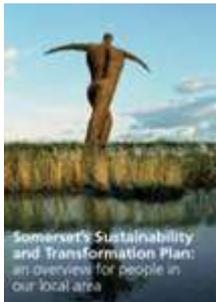
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## **Subject: Healthwatch Somerset - statement on Somerset's Sustainability and Transformation Plan (STP)**

Somerset has launched its Sustainability and Transformation Plan (STP). We believe that any change to services must include meaningful input from those affected if it is to be successful. You can read the full Healthwatch response and our advice on what to expect and how to get involved here: [duty-to-consult-stp\\_role-of-healthwatch](#).

You can read the overview of the STP [here](#), or the full STP [here](#)

Healthwatch is committed to championing the views of local people, and we will work closely with developments around the STP in order to ensure that your voice is heard. If you would like to talk to us, then please get in touch using the 'contact' area of our website.



### **Morgan Daly**

Director for Communities

Healthwatch

Direct line: 0117 958 9345

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## **Subject: Government launch consultation on Dementia: care, support and awareness**

The Department of Health want to hear from people with dementia, their families and carers if we are making a difference to their day to day lives. The consultation runs until 31 January 2017. Click [here](#) to see how you may get involved.

**Talking to people about the government's work on dementia** The government have launched a toolkit that provides guidance about facilitating discussions with people with dementia and carers. Click [here](#) to have a look at the toolkit.

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## **Subject: Mental Health Service review programme 90 day public consultation**

As part of the Mental Health Service review programme we are today launching the [90 day public consultation](#) on the five following service specifications for Children and Adolescent Mental Health Service (CAMHS) Tier 4

1. C11/S/a Child & Adolescent Medium Secure Service Specification (draft)
2. C11/S/b Child & Adolescent Low Secure Service Specification (draft)
3. C11/S/c Child & Adolescent Forensic Outreach Service Specification (draft)
4. C11/S/d Child & Adolescent PICU Service Specification (draft)
5. C07/S/a CAMHS T4 General Adolescent Service Specification (draft)

These specifications have been developed with the support of lead clinicians and patient and public representatives. This approach has ensured that the views of stakeholders have informed the development and now NHS England is undertaking a formal 90 day public consultation. We will also be hosting a series of webinars and face to face events in the New Year and we will share the dates and times once they have been confirmed. The new specifications once finalised will play an important part in our work to reconfigure services to ensure improvements in local overall pathway integration, improvements in local access and reductions in travel times and out of area placements. The closing date for responses is **28 February 2016** Please could you help ensure that people in your locality are made aware of this important public consultation?

Cathy Edwards  
Operational Delivery Director (National)  
Specialised Commissioning  
NHS England,  
Mobile: 07887796606  
[cathy.edwards2@nhs.net](mailto:cathy.edwards2@nhs.net)

*Message from our local commissioner at Somerset CCG regarding this item "*  
*Somerset's Tier 4 Child and Adolescent Mental Health Services (CAMHS) are commissioned by NHS England's Regional Team. They commission a 12-bedded in-patient facility in Somerset which provides assessment, care and treatment for young people with a range of mental health needs, where the level of risk, complexity and severity cannot be safely or appropriately managed in a community setting.*

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**Subject: Applications for the Police & Crime Commissioner's Community Action Fund will reopen**

This fund was closed in September 2016 while we transitioned from our old Police and Crime plan to the new one as the priorities areas have changed. You can find out more about the new Police and Crime Plan here: <http://www.avonandsomerset-pcc.gov.uk/Your-PCC/Police-Crime-Plan-2016.aspx>

The first deadline for applications is **Monday 1st March 2017**, for a late April decision. The usual quarterly cycle will then be resumed. Grants of up to £3k will be awarded for projects and services that align to the new Police and Crime Plan priorities. Further information can be found here: <http://www.avonandsomerset-pcc.gov.uk/Partnerships/Commissioners-Community-Action-Fund.aspx>

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## **Subject: Share your experiences of the NHS**

Somerset Clinical Commissioning Group regularly presents patient and carer stories to our Governing Body so that learning points can be identified, areas for improvement can be discussed and clinical commissioners can gain a deeper understanding of the barriers and issues faced by real patients and carers when they use health services. In the past, patients and carers have described the impact of their long terms conditions, the end of life experiences of their family members, how they have adopted healthy lifestyles, their experience of bereavement and of elective care services. Their stories have been very powerful learning tools for the CCG and we are keen to continue to capture the experiences of patients and carers in Somerset.

If you or a member of your family have recently used a health service in the county, please consider sharing it with us. You can do this in a face-to-face meeting, on the phone or by email, whichever is most convenient for you. Once we have written up your story, we will ask you to check it for accuracy and you will have the right to amend / correct / add to it before anyone else sees it. We will not share your story until we have your consent to do so. If you prefer, we will not share your name when we write up your story, so you can choose to remain anonymous. We are of course interested in hearing both negative and positive stories as we can learn from both types of experiences.

If you would be willing to tell us more, please email [Susan.Lilley@somersetccg.nhs.uk](mailto:Susan.Lilley@somersetccg.nhs.uk) or call on 01935 385020.