

Dear all,

Please find information below on:-

- **Vacancy for Governing Body Member/Non-Executive Director for Patient and Public Involvement**
- **Everyone Cares New Video Website**
- **Somerset Learning Disability Partnership Board "Big Day" 13 February 2017**
- **FREE dementia awareness training workshops starting January 2017**
- **CQC Formal Consultation**
- **Young Carers**
- **Healthwatch Somerset - statement on Somerset's Sustainability and Transformation Plan (STP)**
- **Government launch consultation on Dementia: care, support and awareness**
- **Mental Health Service review programme 90 day public consultation**
- **Applications for the Police & Crime Commissioner's Community Action Fund will reopen**
- **Share your experiences of the NHS**
- **Wellaware**

Useful website links:

- www.carersvoicesomerset.co.uk
- <https://www.nhscitizen.org.uk/>
- <http://www.cqc.org.uk/content/get-our-newsletter>
- www.cqc.org.uk
- www.somersetparentcarerforum.org.uk
- <http://healthwatchsomerset.co.uk/>

Please share this with colleagues who may be interested in being added to the circulation list to receive the bulletin regularly. Please contact me on susan.lilley@somersetccg.nhs.uk if you have any information you would like added to future PPG bulletins.

Kind regards

Sue Lilley

**Interim Patient, Public Experience and Engagement Coordinator
Somerset Clinical Commissioning Group | *Working together to
Improve health and wellbeing***

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Website: www.somersetccg.nhs.uk

**Subject: Vacancy for Governing Body Member/Non
Executive Director for Patient and Public Involvement**

Please find listed below the link relating to the vacancy for Governing Body Member / Non-Executive Director for Patient and Public Involvement for Somerset Clinical Commissioning Group. I would be grateful if you could share this with those who may be interested in the position.

http://www.jobs.nhs.uk/xi/vacancy/821b9e1b4de1c588612322b0bd106f38/?vac_ref=914471054

Subject: Everyone Cares New Video Website

Can't see images? [Click here...](#)

William's eLetter

28 September 2016

Everyone Cares New Video Website



Dear Friends

Greetings and love.

I hope you are well.

I am very proud to announce that our Everyone Cares website has just gone live. You will find it here: <http://everyonecares.com>

Supported by a grant from Awards for All we produced one very beautiful short feature film and several support videos. The purpose of all these videos is to support carers - from volunteers and family members through to the most senior medical consultants.

The short videos are distillations of the very best techniques in mind-body healthcare, many of which I developed in my book The Endorphin Effect. (If you liked the endorphin strategies you'll love these videos.)



Please go and look at the website and videos. I hope you like them and find them useful.

Please tell your friends and colleagues, especially carers, about the website.

<http://everyonecares.com>

Subject: Somerset Learning Disability Partnership Board "Big Day" 13 February 2017

Please find attached an invitation to the Learning Disability Partnership Board Big Day (easy read version) which I would be grateful if you could share as

widely as possible, particularly with people with learning disabilities and their families. This year the 'Big Day' is being held in the Luttrell Room at Somerset County Council, County Hall, Taunton, TA1 4DY on Monday 13 February from 10am – 4pm. Due to the limited capacity of the venue, places will be prioritised for people with learning disabilities and their families, however anyone with an interest in improving services for people with learning disabilities is welcome to attend. Lunch is provided along with parking for blue badge holders.

We would also like to give voluntary / community sector organisations the opportunity to network with attendees during the lunch break of the event. If you represent an organisation which supports people with learning disabilities to stay healthy, stay safe and live well please contact us to reserve your free space for a display / stall. If you have any queries regarding the event please do not hesitate to contact me.

Julian Bellew

Commissioning Officer - Adults and Health
Somerset County Council, B2 East, County Hall, Taunton, TA1 4DY.
Telephone: 01823 359074 (external) / 07977 411274
Email: JBellew@Somerset.gov.uk

Subject: CQC Formal Consultation

The Care Quality Commission (CQC) is the independent regulator of all health and social care services in England. We register, monitor and inspect services to make sure they provide safe, effective, compassionate, high quality care, and we encourage them to improve. Today we launch a formal consultation on our next phase of regulation.

The consultation document, 'Our next phase of regulation: A more targeted, responsive and collaborative approach', follows our strategy for 2016 to 2021, published in May 2016, which sets out an ambitious vision for a more targeted, responsive and collaborative approach to regulation, so that more people get high-quality care.

Please see [here](#) and attached for more details.

We would greatly appreciate it if you could share the attached information with your/contacts and partners.

Samuel Wallace

Senior Regional Public Engagement and Involvement Officer

Care Quality Commission (CQC)

CQC | 151 Buckingham Palace Road | London | SW1W 9SZ E-mail:

samuel.wallace@cqc.org.uk Tel: 07747455180 Web:

www.cqc.org.uk | [Twitter](#)

Subject: FREE dementia awareness training workshops

Care Focus have been commissioned by Somerset County Council - Public Health, to deliver FREE dementia awareness training workshops for home care providers, housing providers, voluntary groups and micro enterprises in Somerset.

These workshops will be delivered throughout Somerset, January through to March.

The workshop will last for 2 hours covering the following learning outcomes:

- Develop their understanding of the terms used in association with dementia.
- Understand the different types of dementia.
- Recognise the signs, symptoms of dementia and the impact it has on all individuals.
- Discuss and develop strategies for supporting individuals with dementia.
- Explore effective communication methods and recognise the importance of non-verbal messages.
- Develop their understanding of the behaviours presented and the reasons for these.
- Explore and discuss ways to empower individuals with dementia.

A maximum of four places per organisation will be available at each workshop. Book your FREE place On-Line Now! Please select (click) a workshop from the list below and follow the booking instructions.

Wednesday 18th January 2017 10am - 12pm Taunton

<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-j/>>

Tuesday 31st January 2017 10am - 12pm

Frome<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-t/>>

Wednesday 22nd February 2017 10am - 12pm

Taunton<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-i/>>

Tuesday 7th March 2017 10am - 12pm

Mendip<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-d/>>

Tuesday 14th March 2017 2pm - 4pm
Yeovil<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-h/>>
Thursday 16th March 2017 10am - 12pm
Bridgwater<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-k/>>
Wednesday 22nd March 2017 10am - 12pm
<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-u/>>
Minehead<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-o/>>
Wednesday 29th March 2017 10am - 12pm
<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-b/>>
Wellington<<http://carefocus.cmail19.com/t/r-i-ykiyltut-l-a/>>

Care Focus (South West) CIC
Unit 7, Smalls Yard, Dellers Wharf
Taunton, Somerset TA1 1NU
Tel: 01823 274 627
Email: enquiries@carefocussw.co.uk<<mailto:enquiries@carefocussw.co.uk>>

Subject: Young Carers

The NHS England Commitment to Carers programme amongst others priorities, has a key priority to support young carers through a programme to develop health literacy, promote health and wellbeing and develop the capacity of young carers to participate in the planning and development of young carer aware services.

We are very keen to ensure that this programme is well embedded in the South Region and has strong representation from the South alongside other Regions. There is an exciting plan of action this year which we are looking forward to being part of.

Please can you respond to this email if you are in touch with young carers, linked to a young carer organisation and know of people who would be interested in being involved in this programme. Equally please do forward this email on to contacts that you feel would benefit from this information.

We look forward to linking up with young carers and the work that they are already doing to ensure a joined up and collaborative approach to ensure healthcare services respond effectively to young carers' needs.

Kath Rooksby | Quality & Safety Improvement Manager | NHS England South (South Central)
Sanger House | 5220 Valiant Court | Gloucester Business Park | Gloucester | GL3 4FE
Tel: 0113 8251561 | Mobile: 07823 522183 Email: k.rooksby@nhs.net | Twitter: @KRooksby |
Web: www.england.nhs.uk **My working days are Monday to Thursday**

Subject: Healthwatch Somerset - statement on Somerset's Sustainability and Transformation Plan (STP)

Somerset has launched its Sustainability and Transformation Plan (STP). We believe that any change to services must include meaningful input from those affected if it is to be successful. You can read the full Healthwatch response and our advice on what to expect and how to get involved here: [duty-to-consult-stp_role-of-healthwatch](#).

You can read the overview of the STP [here](#), or the full STP [here](#)

Healthwatch is committed to championing the views of local people, and we will work closely with developments around the STP in order to ensure that your voice is heard. If you would like to talk to us, then please get in touch using the 'contact' area of our website.



Morgan Daly

Director for Communities

Healthwatch

Direct line: 0117 958 9345

Subject: Government launch consultation on Dementia: care, support and awareness

The Department of Health want to hear from people with dementia, their families and carers if we are making a difference to their day to day lives. The consultation runs until 31 January 2017. Click [here](#) to see how you may get involved.

Talking to people about the government's work on dementia The government have launched a toolkit that provides guidance about facilitating discussions with people with dementia and carers. Click [here](#) to have a look at the toolkit.

Subject: Mental Health Service review programme 90 day public consultation

As part of the Mental Health Service review programme we are today launching the [90 day public consultation](#) on the five following service specifications for Children and Adolescent Mental Health Service (CAMHS) Tier 4

1. C11/S/a Child & Adolescent Medium Secure Service Specification (draft)
2. C11/S/b Child & Adolescent Low Secure Service Specification (draft)
3. C11/S/c Child & Adolescent Forensic Outreach Service Specification (draft)
4. C11/S/d Child & Adolescent PICU Service Specification (draft)
5. C07/S/a CAMHS T4 General Adolescent Service Specification (draft)

These specifications have been developed with the support of lead clinicians and patient and public representatives. This approach has ensured that the views of stakeholders have informed the development and now NHS England is undertaking a formal 90 day public consultation. We will also be hosting a series of webinars and face to face events in the New Year and we will share the dates

and times once they have been confirmed. The new specifications once finalised will play an important part in our work to reconfigure services to ensure improvements in local overall pathway integration, improvements in local access and reductions in travel times and out of area placements. The closing date for responses is **28 February 2016** Please could you help ensure that people in your locality are made aware of this important public consultation?

Cathy Edwards
Operational Delivery Director (National)
Specialised Commissioning
NHS England,
Mobile: 07887796606
cathy.edwards2@nhs.net

Message from our local commissioner at Somerset CCG regarding this item "
Somerset's Tier 4 Child and Adolescent Mental Health Services (CAMHS) are commissioned by NHS England's Regional Team. They commission a 12-bedded in-patient facility in Somerset which provides assessment, care and treatment for young people with a range of mental health needs, where the level of risk, complexity and severity cannot be safely or appropriately managed in a community setting.

Subject: Applications for the Police & Crime Commissioner's Community Action Fund will reopen

This fund was closed in September 2016 while we transitioned from our old Police and Crime plan to the new one as the priorities areas have changed. You can find out more about the new Police and Crime Plan here: <http://www.avonandsomerset-pcc.gov.uk/Your-PCC/Police-Crime-Plan-2016.aspx>

The first deadline for applications is **Monday 1st March 2017**, for a late April decision. The usual quarterly cycle will then be resumed. Grants of up to £3k will be awarded for projects and services that align to the new Police and Crime Plan priorities. Further information can be found here: <http://www.avonandsomerset-pcc.gov.uk/Partnerships/Commissioners-Community-Action-Fund.aspx>

Subject: Share your experiences of the NHS

Somerset Clinical Commissioning Group regularly presents patient and carer stories to our Governing Body so that learning points can be identified, areas for improvement can be discussed and clinical commissioners can gain a deeper understanding of the barriers and issues faced by real patients and carers when they use health services. In the past, patients and carers have described the impact of their long terms conditions, the end of life experiences of their family members, how they have adopted healthy lifestyles, their experience of bereavement and of elective care services. Their stories have been very powerful learning tools for the CCG and

we are keen to continue to capture the experiences of patients and carers in Somerset.

If you or a member of your family have recently used a health service in the county, please consider sharing it with us. You can do this in a face-to-face meeting, on the phone or by email, whichever is most convenient for you. Once we have written up your story, we will ask you to check it for accuracy and you will have the right to amend / correct / add to it before anyone else sees it. We will not share your story until we have your consent to do so. If you prefer, we will not share your name when we write up your story, so you can choose to remain anonymous. We are of course interested in hearing both negative and positive stories as we can learn from both types of experiences.

If you would be willing to tell us more, please email Susan.Lilley@somersetccg.nhs.uk or call on 01935 385020.

Subject: Wellaware <http://www.wellaware.org.uk/>

Partnerships

Well Aware is part of the umbrella charity [The Care Forum](#). The Care Forum is a health and social care voluntary organisation providing a mixture of frontline services and support to individuals, groups and organisations. We work primarily across Bristol, South Gloucestershire and Somerset. Some of our work also covers North Somerset and the South West region more widely. The Care Forum is a registered charity (No. 1053817) and a company limited by guarantee (No.3170666).

Our [database](#) contains over 6,000 organisations, events and activities that can help improve your health and wellbeing. Just type into the search bar the service you are looking for, and the area you live in, to find all of the services available in your area.

We also provide telephone signposting, just call **0808 808 5252** to get through to one of our friendly advisers who will search the database for you and send you the information you need, either by email or in the post. Our telephone service is available Monday – Thursday, 9am-5pm and 9am-4:30pm on Fridays. Alternatively, email us at infoservices@thecareforum.org.uk

Our database includes, but is not limited to, the following types of services:

- GPs
- Dentists
- Hospitals
- Mental health services
- Care homes

- Support groups
- Home care services
- Respite services
- Drug and alcohol services
- Social groups (including groups for older people, young people, people with mental ill health)
- Exercise groups
- Arts, craft and hobby groups
- Handyman services
- Gardeners
- Cleaners

We also have specialist information and resources on [learning difficulties](#), [dementia](#), [mental health](#), [low vision](#), [hearing loss](#) and [men and boys' health](#).