

Patient Participation Group Bulletin – 8 July 2016

Dear all,

This week's **PPG Bulletin** contains the following information:-

- King's Fund report on partnership working with patients
- Shepton Mallet's new Health and Wellbeing Campus (2 media statements attached)
- Space still available for funded event: Dementia and Diversity, Bridgwater, Somerset, Tuesday 19 July
- Mindful Emotion Coaching
- Widespread support for CQC recommendations to improve care for new-born babies and for infants with complex health problems
- Fair processing notice and patient information leaflet

Attachments:

- Somerset CCG awards a £109m eight year contract to Care UK
- Trusted local teams selected to run Shepton Mallet's new health and wellbeing campus
- Mindful Emotion Coaching – young people consultant expression of interest
- GP fair processing/privacy notice
- Patient leaflet template to use with GP fair processing/privacy notice

Useful website links:

- <http://www.skillsforcare.org.uk/Getting-involved/Events/Event-articles/Dementiaanddiversity19July.aspx>
- <http://www.kingsfund.org.uk/blog/2016/07/new-and-powerful-relationship-patients>
- www.mindfulemotioncoaching.co.uk
- <http://www.emotioncoaching.groupsites.com>
- <https://www.nhscitizen.org.uk/>
- <http://www.cqc.org.uk/content/get-our-newsletter>
- www.cqc.org.uk
- www.somersetparentcarerforum.org.uk
- <http://healthwatchsomerset.co.uk/>
- <http://www.napp.org.uk/>
- <http://www.cqc.org.uk/babiesandinfantsreview>

**Subject: King's Fund report on partnership working with patients
Patients as partners; building collaborative relationships
among professionals, patients, carers and communities**

More collaborative relationships among health and care professionals, patients, service users, carers and communities are essential for the future of the NHS, but what helps to build effective relationships? This guide stems from an evolving body of the Fund's work focused on exploring and supporting shared leadership. This work is reinforced by a growing consensus that health services, agencies, patients and communities need to work together more – and differently.

<http://www.kingsfund.org.uk/blog/2016/07/new-and-powerful-relationship-patients>

Subject: Somerset CCG awards a £109m eight year contract to Care UK

Somerset Clinical Commissioning Group announces the lead provider for the Shepton Mallet's new Health and Wellbeing Campus contract

Following an extensive procurement process, Somerset Clinical Commissioning Group (CCG) is delighted to announce that Care UK, as the lead provider organisation of the Shepton Mallet Health Partnership in joint venture with Somerset Partnership NHS Foundation Trust, is awarded the contract to run the new Shepton Mallet Health and Wellbeing Campus.

Somerset Partnership NHS Foundation Trust, which currently runs the community hospital and the minor injuries unit (MIU) on the site will, from January 2017, work with Care UK, which runs the Shepton Mallet NHS Treatment Centre, to deliver a range of NHS services for people living in the Shepton Mallet area. This will incorporate for example:

- The Treatment Centre
- The community hospital and services that go beyond being a hospital, providing a base for the community, including voluntary and third sector organisations
- Diagnostics
- Minor Injury Unit (MIU)

Somerset CCG is looking forward to working with all involved to deliver the vision for a Health and Wellbeing Campus which could incorporate integrated primary, secondary, community healthcare and hospital services, alongside health and wellbeing services that will encourage people to self-care and prevent ill health.

David Slack, Managing Director with Somerset CCG said: "We are delighted to be awarding the contract for the Health and Wellbeing Campus to Care UK, working in partnership with Somerset Partnership NHS Foundation Trust. They will be providing planned surgery for the county of Somerset through the Treatment Centre and community services for local people in the Shepton Mallet area."

Dr Harvey Sampson, Chairman of the Shepton Mallet Project Board, said: "As Chairman of the Shepton Mallet Project Board, I am delighted that we will be working with Care UK as lead provider, to realise the vision for delivering integrated services to local people closer to home at the Health and Wellbeing Campus."

The new service, which will go live in January 2017, will see services on the Shepton Mallet site evolve from two separate services to a much more integrated health and wellbeing campus providing a range of NHS services.

Somerset CCG is looking forward to collaboratively working with the provider to ensure services are delivered as outlined throughout our procurement process.

For more information contact:

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Subject: Mindful Emotion Coaching Training with Professionals and Parents in Somerset

We are rolling out Mindful Emotion Coaching Training with professionals and parents in Somerset and would like to extend this to working with young people. We would like you to help us with our leaflets and with a web page. You can see what we are doing already by going to www.mindfulemotioncoaching.co.uk or www.emotioncoaching.co.uk

Dr Sarah Temple MRCPGP

Subject: Widespread support for CQC recommendations to improve care for newborn babies and for infants with complex health problems

In a national report published today (Thursday 7 July) CQC has identified a lack of guidance and agreed best practice to support NHS trusts to identify and manage serious health risks in newborn babies and infants, and has made a number of recommendations to address inconsistencies in current practice. These recommendations are being supported by the National Institute for Health and Care Excellence (NICE), the Royal College of Nursing (RCN), the Royal College of Paediatrics and Child Health (RCPCH), the Royal College of Midwives (RCM) and the British Association of Perinatal Medicine (BAPM), as well as a number of other organisations, all of whom have provided expertise and advice to CQC's review.

The review looked specifically at the management of newborn babies and infants with complex health conditions in hospital and in the community. It focused on three areas of care; the detection of health problems during pregnancy through screening, the diagnosis and management of newborn babies with deteriorating medical conditions, (with a particular focus on high blood pressure), and the management of infants requiring respiratory support in the community.

Although the report highlights many of examples of good practice in each area, CQC found variation nationally, potentially due to the lack of national guidance about the management of at-risk babies and infants, and inconsistent processes to communicate information from one specialty team to another.

Commenting on the review, Professor Edward Baker, Deputy Chief Inspector of Hospitals at the Care Quality Commission, said:

"We found some excellent examples of good and outstanding practice and there is no doubt about the dedication and skills of staff that provide this very specialist care. However, we found a great deal of variation in the way that services manage clinical risks in babies before and immediately after birth, and in the management of infants that need support once discharged home.

Subject: Funded event - Dementia and Diversity, Bridgwater, Somerset Tuesday 19 July

This workshop is for managers in all care settings who work with people living with dementia from different cultures and backgrounds such as black, Asian and ethnic minority communities as well as lesbian, gay, bisexual and transgender communities. Aims of the day:

- An overview of our new resource - Dementia and Diversity (and a copy for each delegate)
- An opportunity to consider how your workforce can be supported and developed to work with a diverse range of people who have dementia
- The opportunity to discuss diversity matters linked to people with dementia and network with other leaders and managers

The delegate feedback from these events so far, has been really positive. Comments include “really interactive”, “I’ve improved my knowledge to help deal with these sensitive issues”, “Really good to consider the impact of values based recruitment around sexuality” and much more.

The cost of this event is covered by the Department of Health. Places are expected to get booked up fast, so reserve your place today by clicking here:

<http://www.skillsforcare.org.uk/Getting-involved/Events/Event-articles/Dementiaandiversity19July.aspx>

Please share this bulletin with colleagues. Please contact susan.lilley@somersetccg.nhs.uk if you have any information you would like added to future PPG bulletins.

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Somerset Clinical Commissioning Group | Working together to Improve health and wellbeing

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